



CONCELLATION & REFUND  
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WHICH ARE PUBLISHED IN FULL BELOW

## DOCUMENT DRAFT & PREPARATION REFUND POLICY

*In addition to the Return and Refunds Policy set forth above, no purchase price refund will be issued to the Purchaser for document preparation services once Xclusively 4 U document preparation personnel begin any type, amount or form of work on the document preparation service so purchased. XCLUSIVELY 4 U, in its sole discretion, shall determine when any type, amount or form of work on the document preparation service has begun or has been provided. Further, Purchaser agrees and acknowledges that the Purchaser shall be solely responsible for and shall bear (and/or reimburse) XCLUSIVELY 4 U for any charge back fees issued to XCLUSIVELY 4 U by or from any credit card company, merchant service or other source of payment that is initiated at the request of the Purchaser. Stated another way, should Purchaser request a refund or charge back from any credit card company, merchant service or other source of payment on the purchase of XCLUSIVELY 4 U document preparation service and should said card company, merchant or other source thereafter impose any fee or amount to XCLUSIVELY 4 U at the request of said Purchaser for or as a result, Purchaser shall reimburse XCLUSIVELY 4 U for the refund amount plus the said charge back fee or amount. By purchasing any document preparation service from XCLUSIVELY 4 U, the Purchaser expressly authorizes XCLUSIVELY 4 U to direct a payment/charge to made to Purchaser's credit card account (the same being the credit card account used in the initial purchase of said software/product) in the amount of the said refund and charge back fee (or amount charged to XCLUSIVELY 4 U for such refund) plus a ten percent (7%) administrative fee.*

*Additionally, we adore our clients, so we offer our 200% Satisfaction Promise (please review on home page tab).*

### *Dispute resolution:*

*If you dispute any amount charged to your credit card, you must notify us by email at [support@xclusively4udocs.com](mailto:support@xclusively4udocs.com) WITHIN 30 DAYS of the date the amount was charged.*