



## *200% Satisfaction Promise*

*We want you to be satisfied and use everything you buy from Xclusively 4 U Document Svc.*

*We're committed to providing superior service to our clients. We believe that each transaction should be an excellent experience for our clients, and to achieve that we listen and respond to our clients feedback. "A happy client is a loyal client".*

*If you find you can't use the document you purchased, let us know and we will either provide an account credit for future use, or replace it with another document which is more appropriate to your needs.*

*To request an exchange or rework:*

*Email us at [support@xclusively4udocs.com](mailto:support@xclusively4udocs.com) with the following information:*

- i. the name and email of the person who made the purchase*
- ii. date of purchase*
- iii. name of the item purchased*

*Request for account credit, exchange or rework must be received **WITHIN 3 BUSINESS DAYS** of the date of purchase. We deeply hope this makes you happy, thanks!*

*BE ADVISED: Please review our refund policy under the Legal Disclosures tab.  
Dispute resolution:*

*If you dispute any amount charged to your credit card, you must notify us by email at [support@xclusively4udocs.com](mailto:support@xclusively4udocs.com) **WITHIN 30 DAYS** of the date the amount was charged.*